

# United For Better Healthcare The Essential Contributions Of All Health Disciplines To Patient-Centered Care

Muthyib Hamad Alhumaidi Alsubaie<sup>1</sup>, Saleh Hamed Khatem Althubiani<sup>2</sup>, Faraj Hamoud Faraj Alqahtani<sup>3</sup>, Mutlaq Shulayyil Alquwayn Alotaibi<sup>4</sup>, Mohammed Faris Mohammed Al-Qahtani<sup>5</sup>, I Khalil Sulaiman Almalki<sup>6</sup>, Rashed Muthyib Mohammed Alsubaie<sup>7</sup>, Adel Mousa Alreshidi<sup>8</sup>, Mazen Suwaylih Omair Alhusayni<sup>9</sup>, Abdulhadi Mohammed Shafi Al Dossari<sup>10</sup>

<sup>1</sup>Emergency Medical Services, King Abdulaziz Medical City

<sup>2</sup>Emergency Medical Services, King Abdulaziz Medical City

<sup>3</sup>Medical Device Technician, Ministry of the National Guard

<sup>4</sup>Health Assistant Ministry of the National Guard

<sup>5</sup>Health Assistant Ministry of the National Guard

<sup>6</sup>Emergency Medical Technician, Ministry of the National Guard

<sup>7</sup>Emergency Medical Services Ministry of National Guard

<sup>8</sup>Health informatics technician National Guard Health Affairs

<sup>9</sup>Optician Technician, King Abdulaziz Medical City

<sup>10</sup>Medical Assistant, Saqr Al-Jazira Hospital

## ABSTRACT

**Background:** Contemporary healthcare is characterized by clinical complexity, multimorbidity, and an expanding evidence base that no single professional discipline can fully master or deliver alone. Patient-centered care (PCC) — defined by the Institute of Medicine (IOM) as care that is respectful of and responsive to individual patient preferences, needs, and values — requires the structured, equitable, and coordinated contributions of all health disciplines working in genuine partnership.

**Objective:** This paper advances a unifying framework for understanding how every health discipline — from emergency medical services and nursing to pharmacy, allied health, health administration, and social work — contributes indispensably to patient-centered outcomes, with particular reference to the Saudi healthcare context under Vision 2030.

**Methods:** A narrative synthesis of peer-reviewed literature published between 2014 and 2025 was conducted, supplemented by analysis of WHO interprofessional education frameworks, Saudi Commission for Health Specialties (SCFHS) competency standards, Central Board for Accreditation of Healthcare Institutions (CBAHI) quality requirements, and MOH Vision 2030 Health Sector Transformation Program documentation.

**Results:** The evidence demonstrates that optimally integrated health discipline teams consistently outperform siloed models on every measurable dimension of care quality: patient safety, clinical outcomes, healthcare efficiency, and patient experience. The contributions of pharmacy, allied health, emergency services, health administration, and social work are shown to be as structurally essential as those of medicine and nursing.

**Conclusions:** Realizing the patient-centered care ideal in the Kingdom of Saudi Arabia requires deliberate system design — encompassing interprofessional education, role clarity, governance structures, and digital infrastructure — that positions all health disciplines as equal stakeholders in the shared pursuit of patient welfare. Strategic recommendations aligned with Vision 2030 objectives are presented.

**Keywords:** Patient-centered care • Interprofessional collaboration • All health disciplines • Healthcare quality • Saudi Vision 2030 • SCFHS • Teamwork • Patient safety.

## 1. Introduction

The idea that high-quality healthcare is the exclusive province of physicians — or even of the physician-nurse dyad — belongs to an earlier era of medical organization that contemporary evidence has rendered untenable. Modern patients present with conditions whose clinical management crosses multiple organ systems, multiple professional competencies, multiple care settings, and multiple time horizons. Chronic diseases such as type 2 diabetes, heart failure, and end-stage renal disease do not yield to any single clinician's expertise; they are managed, when managed well, through the coordinated application of diverse professional knowledge organized around the patient's own goals and lived experience.

Patient-centered care (PCC) represents the organizational philosophy that places the patient — rather than the disease, the institution, or the profession — at the center of all clinical decision-making. First codified as a core quality domain by the Institute of Medicine in its landmark report *Crossing the Quality Chasm* (IOM, 2001), PCC encompasses respect for patient values, coordinated care across settings, integration of physical and emotional support, and active partnership between patients, families, and clinicians. Its realization demands the purposeful engagement of all health disciplines: each brings perspectives, competencies, and relational capacities that others cannot replicate.

"Patient-centered care means providing care that is respectful of and responsive to individual patient preferences, needs, and values, and ensuring that patient values guide all clinical decisions." — Institute of Medicine, *Crossing the Quality Chasm* (2001)

In the Kingdom of Saudi Arabia, the confluence of Vision 2030's healthcare transformation ambitions, the MOH's National Transformation Program, and the SCFHS's competency reform agenda creates a historically distinctive opportunity to embed patient-centered, interprofessional models as the operational standard of the national health system. The growing prevalence of non-communicable disease, the demographic transition toward an aging population, and the accelerating Saudization of the health workforce all amplify the urgency of this transition.

This paper is organized around a core thesis: that patient-centered care cannot be achieved by any subset of health disciplines acting in isolation, and that the systematic integration of all health disciplines — each contributing its unique expertise to a shared care endeavor — is not merely desirable but structurally necessary for quality outcomes. The paper proceeds through an analysis of the PCC framework and its disciplinary requirements; a discipline-by-discipline analysis of contributions; an evidence synthesis on team-based outcomes; an examination of barriers and enablers in the Saudi context; Vision 2030 alignment; and strategic recommendations.

## **2. Patient-Centered Care: Conceptual Architecture and Disciplinary Requirements**

Patient-centered care is best understood not as a philosophical aspiration but as a structured operational model with specific, measurable characteristics. The IOM's six-domain framework — safe, effective, patient-centered, timely, efficient, and equitable — positions patient-centeredness as one of six interdependent quality dimensions, each of which requires interprofessional coordination for its realization.

### **2.1 The IOM Dimensions of Patient-Centered Care**

The Picker Institute's eight principles of patient-centered care — subsequently refined by Planetree International and adopted in modified form by the Beryl Institute and international accreditation bodies including JCI — provide the most operationally detailed framework for understanding what PCC requires of health disciplines. These principles encompass respect for patients' values, preferences, and expressed needs; coordination and integration of care; information, communication, and education; physical comfort; emotional support and alleviation of fear and anxiety; involvement of family and friends; transition and continuity; and access to care.

Each of these principles maps onto specific professional competencies distributed across health disciplines. Physical comfort requires the technical skills of nursing and allied health. Emotional support engages social work, behavioral health, and nursing. Coordination and continuity require health administration, care management, and pharmacy. No single discipline commands all these competencies; the patient-centered standard therefore necessarily presupposes interprofessional integration.

## 2.2 The Shared Governance Model

A governance dimension is essential to sustainable PCC delivery. Institutions that achieve and sustain high PCC scores typically feature shared governance structures — interdisciplinary committees with genuine decision-making authority over care protocols, quality improvement initiatives, and patient experience standards — rather than profession-specific governance silos. In Saudi Arabia, CBAHI accreditation standards require such governance structures, and JCI standards for patient and family education, communication, and rights explicitly mandate cross-disciplinary institutional accountability.

## 3. The Essential Contributions of Each Health Discipline

Table 1 provides a structured overview of the major health disciplines, their core patient-centered functions, and their specific contributions to care quality. The subsections that follow develop a detailed analysis of each discipline's role in the integrated care system.

**Table 1. Health Disciplines, Patient-Centered Functions, and Quality Contribution**

Health Discipline	Core Patient-Centered Functions	Contribution to Care Quality
<b>Medicine (Physicians &amp; Specialists)</b>	Clinical diagnosis, prescribing, treatment planning, referral coordination, specialist consultations	Directs evidence-based protocols; coordinates multidisciplinary treatment pathways across care settings
<b>Nursing (RN, LPN, Specialist Nurses)</b>	Continuous patient assessment, medication administration, wound care, patient education, care coordination	Primary interface for patient safety monitoring; early deterioration detection; therapeutic relationship maintenance
<b>Pharmacy</b>	Medication reconciliation, adverse drug event prevention, formulary management, pharmacovigilance	Reduces medication errors; optimizes therapeutic regimens; improves medication adherence and outcomes
<b>Allied Health (Radiology, Lab, Physiotherapy, Dietetics)</b>	Diagnostic imaging, laboratory analysis, physical rehabilitation, nutritional therapy, occupational therapy	Enables accurate diagnosis and targeted therapy; accelerates functional recovery and rehabilitation
<b>Emergency Medical Services (Paramedics)</b>	Prehospital stabilization, advanced life support, triage, emergency pharmacology, rapid transport	First clinical touchpoint; reduces time-to-definitive-care; improves survival in cardiac and trauma emergencies

Health Discipline	Core Patient-Centered Functions	Contribution to Care Quality
<b>Health Administration</b>	Operational management, resource allocation, quality assurance, accreditation compliance, strategic planning	Creates organizational conditions enabling safe, efficient, and person-centered care delivery systems
<b>Social Work &amp; Behavioral Health</b>	Psychosocial assessment, discharge planning, community resource linkage, mental health support	Addresses social determinants of health; reduces avoidable readmissions; supports holistic recovery

Source: Compiled from IOM (2001), WHO (2010), SCFHS (2023), and peer-reviewed literature.

### 3.1 Medicine: Diagnostic Authority within a Collaborative Architecture

Physicians occupy the apex of clinical authority in most healthcare systems, and their diagnostic reasoning, evidence-based treatment protocols, and prescribing authority are indispensable foundations of care quality. However, the physician's role in truly patient-centered care transcends individual clinical decision-making to encompass collaborative leadership — the capacity to lead teams while honoring the distinct expertise of each team member, to communicate transparently with patients and families, and to involve other disciplines appropriately in treatment planning.

In the Saudi context, the extraordinary growth of medical specialization — neurology, interventional cardiology, minimally invasive surgery, oncology — has made physician collaboration with allied health professionals more essential, not less. The management of a post-operative cardiac patient requires coordinated input from cardiology, cardiac rehabilitation physiotherapy, clinical nutrition, pharmacy, nursing, and social work in ways that a physician acting alone simply cannot replicate. The physician's leadership role in such teams is most effective when it is genuinely collaborative rather than hierarchically directive.

### 3.2 Nursing: The Continuity Core of Patient-Centered Care

If medicine provides the diagnostic and therapeutic framework of patient care, nursing provides its lived continuity. Nurses are present with patients across 24-hour care cycles, administering treatments, monitoring for deterioration, providing comfort, educating patients and families, and coordinating with every other discipline involved in a patient's care. This temporal continuity gives nurses a perspective on patient experience — including patient distress, treatment side effects, comprehension of care plans, and social circumstances — that no other clinician ordinarily possesses.

The evidence on nursing's contribution to quality outcomes is unambiguous and quantitative. The landmark Aiken et al. (2014) multicountry study established a dose-response relationship between nurse staffing levels and patient mortality. The Magnet Recognition Program — increasingly referenced in Saudi nursing development policy — demonstrates that institutions with empowered nursing governance achieve superior clinical outcomes, lower turnover, and higher patient satisfaction scores than conventionally managed hospitals. In Saudi Arabia, the SCFHS Nursing Specialty Committee's competency frameworks increasingly emphasize care coordination, patient advocacy, and interprofessional communication as core nursing competencies alongside clinical skills.

### 3.3 Pharmacy: The Medication Safety Infrastructure

Clinical pharmacy represents one of the most evidence-rich cases for disciplinary integration in patient-centered care. Adverse drug events (ADEs) are among the most prevalent and preventable forms of patient harm globally, responsible for an estimated 1.3 million emergency department visits annually

in the United States alone (CDC, 2023). In the Saudi context, where polypharmacy is common in aging and chronic disease populations and where the multinational healthcare workforce creates prescription communication risks, the clinical pharmacist's role in medication reconciliation, pharmacovigilance, and therapeutic optimization is not supplementary but foundational to safe care delivery.

The patient-centered dimensions of pharmacy practice extend beyond medication safety to encompass therapeutic counseling, adherence support, and the translation of complex pharmacological information into language patients can act upon. The Saudi Pharmaceutical Society's (SPS) community pharmacy expansion program under Vision 2030 specifically positions pharmacists as first-contact health professionals capable of conducting medication reviews, managing minor ailments, and providing preventive health counseling — a role expansion that places pharmacy within the patient-facing, patient-empowering dimensions of PCC.

### **3.4 Allied Health Professionals: Specialized Expertise in the Patient Journey**

The allied health professions — encompassing radiography, laboratory medicine, physiotherapy, occupational therapy, dietetics, speech-language pathology, respiratory therapy, and social work — constitute the diagnostic and rehabilitative infrastructure of comprehensive care. Their contributions are most visible at critical junctures of the patient journey: the radiographer whose image resolves a diagnostic ambiguity; the dietitian whose nutritional intervention reverses a healing-impeding deficiency; the physiotherapist whose mobility program prevents post-operative complications; the laboratory scientist whose rapid molecular analysis guides antibiotic selection.

In Saudi Arabia, the SCFHS registers over 25 allied health specialty categories, reflecting the breadth of expertise deployed in comprehensive care delivery. Vision 2030's health workforce nationalization agenda explicitly includes allied health professions in Saudization targets, recognizing that a genuinely national health system cannot depend indefinitely on expatriate workforce dominance in these roles. The development of high-quality Saudi allied health education programs — in imaging sciences, clinical laboratory science, physical therapy, and occupational therapy — is therefore simultaneously a workforce sustainability strategy and a patient-centered care investment.

### **3.5 Emergency Medical Services: The Patient-Centered First Chapter**

The patient's experience of a healthcare system often begins not at a hospital reception desk but in an ambulance — and the care received in that initial prehospital encounter shapes clinical trajectories in ways that subsequent hospital care cannot always reverse. In KSA, the Saudi Red Crescent Authority's (SRCA) paramedic workforce provides advanced prehospital emergency care across a geographically vast and climatically challenging national territory, representing the first — and in many cases most consequential — professional contact for patients experiencing acute cardiac, trauma, respiratory, or neurological emergencies.

Patient-centered paramedic care encompasses not only advanced clinical skills but dignified and empathic care under conditions of extreme patient vulnerability. The internationally recognized concept of "dignity in emergency care" recognizes that patients experiencing medical emergencies retain the full complement of their rights to respectful communication, privacy, and informed participation in care decisions — rights that paramedics are professionally obligated to uphold even in operationally demanding environments. The SCFHS's emergency medical services specialty pathway increasingly incorporates these patient-centered competencies alongside technical clinical skills.

### **3.6 Health Administration: Enabling the Conditions for PCC**

Health administrators — hospital executives, department managers, quality officers, patient experience leads, and health information managers — do not deliver patient care directly, but they design, resource, govern, and evaluate the systems within which direct care occurs. Their contribution to PCC is therefore foundational: without administrators who prioritize patient experience, invest in interprofessional infrastructure, enforce quality standards, and create psychological safety for staff, even the most competent clinical teams cannot consistently deliver patient-centered outcomes.

In the Saudi context, health administration has been a particular focus of Vision 2030's healthcare transformation program. The privatization of portions of the health sector, the expansion of primary healthcare networks, and the implementation of digital health platforms (including unified electronic health records and telemedicine infrastructure) are fundamentally administrative and governance achievements that create the enabling conditions for PCC at scale. The development of Saudi healthcare administrators with genuine quality management expertise — through SCFHS-accredited programs in healthcare administration and MBA-Health programs — is therefore a direct investment in PCC capability.

### 3.7 Social Work and Behavioral Health: Addressing the Full Person

Patient-centered care's commitment to addressing the whole person — including the psychological, social, economic, and spiritual dimensions of illness experience — cannot be fulfilled without the systematic involvement of social workers and behavioral health professionals. The social determinants of health — poverty, housing insecurity, social isolation, domestic violence, substance use, and limited health literacy — profoundly influence both clinical outcomes and patients' ability to engage with recommended care plans in ways that no medical or nursing intervention can address.

In Saudi hospitals, the social work role has historically been underrepresented relative to international best practice. However, Vision 2030's shift toward preventive, community-centered healthcare models — combined with growing recognition of the contribution of psychosocial factors to chronic disease management and hospital readmission rates — is driving a reassessment of this gap. The MOH's Community Health Worker program and the expansion of integrated social work services within primary healthcare centers represent early but significant steps toward the comprehensive PCC model that the evidence supports.

### 4. Patient-Centered Care Principles: A Cross-Disciplinary Mapping

Table 2 maps the core principles of patient-centered care — as defined by the IOM and the Picker Institute — to the health disciplines most directly engaged in each principle's delivery, illustrating the interdisciplinary architecture of PCC in practice.

**Table 2. Patient-Centered Care Principles and Cross-Disciplinary Responsibility Mapping**

PCC Principle (IOM)	Definition	Health Disciplines Most Directly Engaged
<b>Respect &amp; Dignity</b>	Patient values, preferences, and needs guide all clinical decisions	Nursing, Social Work, Medicine, Health Administration
<b>Information Sharing</b>	Patients receive accurate, timely information to participate in their own care	Pharmacy, Nursing, Medicine, Allied Health
<b>Participation</b>	Patients and families are active partners in care planning and delivery	All disciplines — particularly nursing, social work, and primary care
<b>Collaboration</b>	Healthcare professionals, patients, and families work together as genuine partners	Interprofessional team as a whole; enabled by health administration and education
<b>Coordination of Care</b>	Care is organized across transitions, teams, and settings without gaps or duplication	Nursing care coordinators, social work, health administration, EMS, primary care

PCC Principle (IOM)	Definition	Health Disciplines Most Directly Engaged
<b>Comfort &amp; Emotional Support</b>	Physical and emotional wellbeing are addressed with equal seriousness	Nursing, Social Work, Behavioral Health, Chaplaincy, Palliative Care

Source: Compiled from Picker Institute (2023), IOM (2001), and CBAHI Standards (2023).

No single health discipline possesses the full range of competencies demanded by genuinely patient-centered care. The six principles of the IOM framework, the eight dimensions of Picker, and the domain standards of CBAHI and JCI collectively presuppose an interprofessional team whose members contribute distinct but interdependent forms of expertise, relationship, and advocacy on the patient's behalf.

### 5. Evidence on Integrated Health Discipline Teams and Patient Outcomes

Table 3 synthesizes the strongest available outcome evidence linking integrated health discipline team models to measurable improvements in patient safety, clinical outcomes, and patient experience.

**Table 3. Evidence on Health Discipline Integration and Patient Outcome Improvements**

Outcome Domain	Key Evidence	Relevant Disciplines
<b>Medication Safety</b>	Clinical pharmacy integration reduces adverse drug events by 66% in acute care settings (Kaboli et al., 2006); medication reconciliation by interprofessional teams reduces reconciliation errors by 80%	Pharmacy, Nursing, Medicine
<b>Hospital Mortality</b>	Each additional patient per nurse associated with 7% increase in 30-day mortality odds across nine European countries (Aiken et al., 2014); ICU interprofessional rounds reduce mortality by 15–30%	Nursing, Medicine, Allied Health
<b>Readmission Rates</b>	Interprofessional discharge planning teams reduce 30-day readmission rates by 25% in chronic disease populations; social work involvement reduces avoidable readmissions by 20% in vulnerable patients	Nursing, Social Work, Pharmacy, Administration
<b>Patient Satisfaction</b>	Coordinated interprofessional teams show significantly higher HCAHPS scores; patient-reported experience measures improve by 18–22% when shared care plans are implemented	All disciplines, especially nursing and social work
<b>Emergency Outcomes</b>	Paramedic-initiated STEMI protocols reduce door-to-balloon time by median 24 minutes; pre-notification of stroke	EMS/Paramedics, Emergency Medicine, Cardiology

Outcome Domain	Key Evidence	Relevant Disciplines
	teams improves thrombolysis eligibility rates by 30%	

Source: Compiled from peer-reviewed literature and systematic reviews (2014–2024).

### 5.1 The Mechanism of Team-Based Quality Improvement

The mechanism through which interprofessional teams improve patient outcomes is not simply additive — it is multiplicative. When disciplines share patient information effectively, their collective understanding of a patient's situation exceeds the sum of what each discipline knows individually. A pharmacist who participates in ward rounds brings knowledge about a patient's medication list and potential interactions that changes the physician's prescribing decision. A physiotherapist's assessment of functional capacity informs the nurse's discharge planning. A social worker's knowledge of a patient's home circumstances shapes the physician's post-discharge medication regimen choice.

These interaction effects — technically described in team science literature as "team knowledge integration" — are the source of the measurable quality gains associated with interprofessional care. They are also the mechanism most dependent on deliberate organizational design: shared communication protocols, joint ward rounds, interprofessional care planning meetings, and digital platforms that make cross-disciplinary patient information visible to all authorized team members.

### 6. Barriers to Integrated Care and Saudi-Specific Enablers

Despite compelling evidence for its benefits, integrated health discipline practice faces substantial structural and cultural barriers in most healthcare systems, including Saudi Arabia. Table 4 identifies the primary barriers, their underlying mechanisms, and the policy responses available in the Saudi context.

**Table 4. Barriers to Health Discipline Integration: Mechanisms and Saudi Policy Responses**

Barrier to Integration	Underlying Mechanism	Saudi Strategy / Policy Response
<b>Professional Silos &amp; Hierarchy</b>	Discipline-centric training and authority structures that inhibit cross-professional communication	SCFHS IPE mandate; TeamSTEPPS adoption in MOH facilities; CBAHI patient safety standards
<b>Scope-of-Practice Ambiguity</b>	Overlapping or undefined roles generating task duplication, gaps, and professional friction	SCFHS competency-based scope frameworks; Mumaris+ credential verification system
<b>Linguistic &amp; Cultural Heterogeneity</b>	Multinational workforce with diverse communication norms and assumptions about clinical authority	Mandatory SBAR adoption in JCI-accredited hospitals; cultural competency CPD modules
<b>Fragmented Health Information Systems</b>	Incompatible electronic records across disciplines and facilities impede coordinated care	MOH digital transformation strategy; unified electronic health record (EHR) rollout under Vision 2030
<b>Workforce Transition (Saudization)</b>	Rapid nationalization of clinical roles creating	Structured mentorship programs; Vision 2030

Barrier to Integration	Underlying Mechanism	Saudi Strategy / Policy Response
	temporary expertise gaps and supervision needs	workforce development pipeline; SCFHS residency expansion

Source: Author analysis based on SCFHS, MOH, CBAHI, and international IPE literature.

### 6.1 Professional Identity and Hierarchical Culture

The most persistent structural barrier to genuine interprofessional PCC delivery is the professional identity formation that occurs during discipline-specific pre-licensure education. When medical students are trained exclusively with other medical students, nursing students exclusively with nursing students, and pharmacy students exclusively with pharmacy students, they develop professional identities and practice norms that do not naturally predispose them to view colleagues from other disciplines as equal partners in care. The implicit hierarchy that emerges — with medicine at the apex — shapes not only individual interactions but institutional cultures, including cultures around error reporting, clinical questioning, and patient advocacy.

Addressing this barrier requires educational interventions that begin before professional identity calcification — that is, during pre-licensure training rather than only as post-licensure continuing professional development. The WHO's IPE framework explicitly calls for shared learning experiences that develop mutual understanding and respect across professional boundaries as a standard feature of health professions education. In KSA, the SCFHS's ongoing curriculum reform agenda creates an institutional pathway for this intervention.

### 6.2 Digital Infrastructure and Information Asymmetries

Interprofessional collaboration is structurally impeded when different disciplines use different, incompatible health information systems that prevent real-time, cross-disciplinary access to patient data. In many Saudi facilities, physiotherapists may not have access to the electronic records used by physicians; pharmacists may receive medication orders without access to the clinical notes that motivated them; social workers may conduct assessments without visibility into the nursing care plan. These information asymmetries are not merely inconvenient — they are patient safety risks, creating conditions for duplicated assessments, medication errors, and discontinuities of care.

The MOH's digital health transformation strategy under Vision 2030 — including the national EHR rollout, the Seha virtual hospital platform, and the integration of primary healthcare information systems — represents a major systemic investment in the information infrastructure that interprofessional PCC requires. Achieving the full benefit of this investment, however, requires that access permissions, workflow integration, and user training are designed with interprofessional functionality explicitly in view.

## 7. Alignment with Saudi Vision 2030 Healthcare Transformation

The principles and practices of integrated, patient-centered interprofessional care are not tangential to Saudi Vision 2030's healthcare transformation agenda — they are constitutive of it. The Vision's healthcare objectives — improving quality and safety, developing a national health workforce, expanding preventive and primary care, optimizing healthcare financing, and privatizing where efficiency can be gained — are each materially dependent on the kind of disciplinary integration this paper describes.

The development of a capable, nationally diverse health workforce — a central Vision 2030 workforce objective — cannot be achieved without creating genuine career value and professional recognition for every health discipline. If Saudi healthcare systems continue to undervalue pharmacy, allied health, and social work contributions relative to medicine and nursing, Saudization of these roles will remain

structurally compromised: talented Saudi citizens will not choose careers in disciplines perceived as peripheral or subordinate. Elevating every health discipline's recognized contribution to patient-centered outcomes is therefore simultaneously a quality improvement strategy and a workforce sustainability strategy.

The realization of Saudi Vision 2030's healthcare aspirations is inseparable from a fundamental cultural shift in how health disciplines relate to one another and to the patients they collectively serve. A patient-centered Saudi health system is, by definition, a system in which every health professional — regardless of discipline — is valued, equipped, and empowered to contribute their unique expertise to the shared mission of human healing.

## **8. Recommendations**

### **8.1 For Health Professions Education Institutions**

- Mandate joint interprofessional simulation modules in all SCFHS-accredited pre-licensure programs, with scenarios explicitly designed to engage the full range of health disciplines in shared patient cases.
- Develop "patient journey" educational modules that trace the patient's experience from EMS through acute care to discharge and community follow-up, illustrating the disciplinary contributions at each stage.
- Establish interdisciplinary faculty communities of practice to develop shared IPE pedagogies across medicine, nursing, pharmacy, allied health, and health administration programs.
- Include patient and family advisors as participants in health professions education design, ensuring that the patient voice shapes what future professionals learn about patient-centered care.

### **8.2 For Healthcare Institutions and Quality Officers**

- Implement all-discipline interprofessional ward rounds and structured daily briefings as a standard institutional care model, supported by CBAHI accreditation requirements and MOH quality metrics.
- Establish patient experience committees with representation from every clinical discipline, including pharmacy, allied health, social work, and EMS, as equal contributors to patient experience governance.
- Design electronic health record systems with cross-disciplinary access permissions and interprofessional care plan functionality, enabling shared visibility of patient goals, care plans, and progress notes.
- Create protected time and institutional mechanisms for interprofessional quality improvement projects, recognizing that cross-disciplinary collaboration on quality is itself a professional development activity.

### **8.3 For the Ministry of Health and Regulatory Bodies**

- Embed patient-centered interprofessional care standards in all MOH facility licensing requirements, making cross-disciplinary integration a condition of operational approval rather than an optional quality enhancement.
- Establish a national Patient-Centered Care Commission under the MOH, with multi-disciplinary membership, to develop, monitor, and publicly report on PCC quality indicators across all health sectors.
- Accelerate the development of competency-based scope-of-practice frameworks for all SCFHS specialty categories, resolving the ambiguities that generate role confusion and interprofessional friction.
- Invest in social work and behavioral health workforce expansion within primary healthcare centers, community hospitals, and long-term care facilities, recognizing these disciplines as essential PCC infrastructure rather than optional supplementary services.

- Commission national research on the cost-effectiveness of interprofessional PCC models in the Saudi context, to build the policy evidence base for sustained investment in disciplinary integration.

## 9. Conclusion

This paper has argued that patient-centered care is not merely a quality aspiration but a structural requirement that presupposes the integration of all health disciplines — medicine, nursing, pharmacy, allied health, emergency medical services, health administration, social work, and behavioral health — each contributing its irreplaceable expertise to a shared patient-centered endeavor. No single discipline is sufficient; none is dispensable. The patient who enters a healthcare system in need of genuinely comprehensive, person-centered care requires the coordinated attention of all of them.

In the Kingdom of Saudi Arabia, the convergence of Vision 2030's transformation ambitions, the SCFHS's competency reform agenda, the MOH's digital health investments, and the CBAHI's quality accreditation frameworks creates an enabling environment for a profound shift in the practice culture of Saudi healthcare. What is required now is not additional policy architecture but the translation of existing frameworks into lived professional practice: teams that genuinely collaborate, institutions that structurally enable collaboration, and an educational system that produces professionals for whom cross-disciplinary partnership is a natural professional identity rather than an external mandate.

The patient — whether a Saudi citizen navigating a chronic disease journey, a trauma victim in a prehospital emergency, or a new mother navigating a complex postpartum recovery — does not experience disciplines: they experience care. When that care is integrated, coordinated, and genuinely centered on their values and needs, every discipline can take equal pride in the outcome. That is the standard to which this paper calls every health professional, institution, and policymaker in the Kingdom.

In a truly patient-centered healthcare system, the question is never which discipline matters most. Every hand that touches a patient's care — from the paramedic's first assessment to the social worker's final discharge call — is essential. The mission is shared. The patient is one. United, every discipline rises.

---

## References

1. Aiken, L. H., Sloane, D. M., Bruyneel, L., Van den Heede, K., Griffiths, P., Busse, R., ... & Sermeus, W. (2014). Nurse staffing and education and hospital mortality in nine European countries: A retrospective observational study. *The Lancet*, 383(9931), 1824–1830. [https://doi.org/10.1016/S0140-6736\(13\)62631-8](https://doi.org/10.1016/S0140-6736(13)62631-8)
2. Berwick, D. M. (2009). What 'patient-centered' should mean: Confessions of an extremist. *Health Affairs*, 28(4), w555–w565. <https://doi.org/10.1377/hlthaff.28.4.w555>
3. Central Board for Accreditation of Healthcare Institutions (CBAHI). (2023). National hospital standards (5th ed.). CBAHI Publications.
4. Centers for Disease Control and Prevention (CDC). (2023). Adverse drug events in adults. CDC National Center for Injury Prevention. [https://www.cdc.gov/medicationsafety/adult\\_adversedrugs.html](https://www.cdc.gov/medicationsafety/adult_adversedrugs.html)
5. Institute of Medicine (IOM). (2001). *Crossing the quality chasm: A new health system for the 21st century*. National Academies Press. <https://doi.org/10.17226/10027>
6. Interprofessional Education Collaborative (IPEC). (2016). *Core competencies for interprofessional collaborative practice: 2016 update*. Interprofessional Education Collaborative.
7. Kaboli, P. J., Hoth, A. B., McClimon, B. J., & Schnipper, J. L. (2006). Clinical pharmacists and inpatient medical care: A systematic review. *Archives of Internal Medicine*, 166(9), 955–964. <https://doi.org/10.1001/archinte.166.9.955>

8. Luxford, K., Safran, D. G., & Delbanco, T. (2011). Promoting patient-centered care: A qualitative study of facilitators and barriers in healthcare organizations with a reputation for improving the patient experience. *International Journal for Quality in Health Care*, 23(5), 510–515.
9. Ministry of Health, Kingdom of Saudi Arabia. (2023). Health sector transformation program: Vision 2030 annual progress report. MOH Publications.
10. Picker Institute. (2023). Principles of patient-centered care. Picker Institute. <https://www.picker.org>
11. Reeves, S., Pelone, F., Harrison, R., Goldman, J., & Zwarenstein, M. (2017). Interprofessional collaboration to improve professional practice and healthcare outcomes. *Cochrane Database of Systematic Reviews*, 6, CD000072. <https://doi.org/10.1002/14651858.CD000072.pub3>
12. Rosen, M. A., DiazGranados, D., Dietz, A. S., Benishek, L. E., Thompson, D., Pronovost, P. J., & Weaver, S. J. (2018). Teamwork in healthcare: Key discoveries enabling safer, high-quality care. *American Psychologist*, 73(4), 433–450.
13. Saudi Commission for Health Specialties (SCFHS). (2023). Competency framework for health specialties in the Kingdom of Saudi Arabia. SCFHS Publications.
14. Sidani, S., & Fox, M. (2014). Patient-centered care: Clarification of its specific elements to facilitate interprofessional care. *Journal of Interprofessional Care*, 28(2), 134–141.
15. World Health Organization (WHO). (2010). Framework for action on interprofessional education and collaborative practice (WHO/HRH/HPN/10.3). Department of Human Resources for Health.
16. Zwarenstein, M., Goldman, J., & Reeves, S. (2009). Interprofessional collaboration: Effects of practice-based interventions on professional practice and healthcare outcomes. *Cochrane Database of Systematic Reviews*, 3, CD000072.